

HUB Portal - Privacy Policy



Last updated: January 11, 2023

This Privacy Policy of **Embion B.V.** (“Embion”, “we”, “us” or “our”) describes our policies and procedures on the collection, use and disclosure of your information when you use our **HUB Portal**, located at <https://hub.embion.nl> (the “Portal”).

By using our portal, you accept the practices described in this Privacy Policy. In case you don't agree with the terms of this Privacy Policy you can't use the portal.

Interpretation and definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Privacy Policy:

“**Company**” (referred to as either “The company”, “we”, “us” or “our” in this agreement) refers to Embion B.V. located at Biestraat 1B, 5126NH Gilze.

“**Portal**” refers to the HUB Portal accessible from <https://hub.embion.nl/>

“**Service**” refers to the portal

“**Device**” means any device that can access the service such as a computer, smartphone or tablet.

“**You**” means the individual accessing or using the service, or other legal entity on behalf of which such individual is accessing or using the service, as applicable.

“**Personal data**” means any information that relates to an identified or identifiable person.

“**Usage data**” refers to data collected automatically, either generated by the use of the portal or from the portal infrastructure itself (for example, the type of internet browser you use for optimizing your portal usage).

“**User upload data**” Refers to all data users can upload to our services, for example profile images.

“**Device upload data**” refers to all data uploaded from devices, including data uploaded from our devices, for example the SolarGatewaySE.

“Cookies” are small files stored on your device. They contain information to optimize your next visit to the portal.

Collecting and using your personal data

Types of data collected

Personal data

While using our service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- E-mail address
- First name
- Last name
- Phone number
- Address
- State / province
- ZIP / Postal code
- City

Usage data

Usage data is collected automatically when using our service.

When you access and use our portal, we automatically collect usage data, such as the type of browser you use, the pages you visit on our portal, the time and duration on our portal, unique device identifiers and other diagnostic data.

When you access our services by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use.

User upload data

User upload data will be collected when the user upload files to our services.

While using our service you have the option to upload images for personalization. Be aware that these images will be visible for other users that are already in the same namespace or when you got invited by them.

Device upload data

Device upload data will be collected when devices are connected to our services, for example our SolarGatewaySE.

Data collected from devices will never be used in combination of user data. We use upload data for analytic purposes only.

Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track the activity on our portal and services. Unless you have adjusted your browser settings so that it will refuse Cookies, our service may use Cookies.

Cookies can be “Persistent” or “Session” Cookies. The Persistent Cookies remain on your personal device when leaving our services, while Session Cookies are deleted as soon you close our service / portal.

We use both Persistent and Session Cookies for purposes set out below:

Necessary Cookies

Type: Session Cookies

Purpose: These Cookies are essential to provide you with services available through the portal. They help to authenticate users and prevent fraudulent use of user accounts.

Functionality Cookies

Type: Persistent Cookies

Purpose: These Cookies allow us to remember choices you make when you use the portal, such as remembering your login details or language preference. The purpose of these Cookies is to provide you with more personal experience and to avoid you having to re-enter your preferences every time you use the portal.

Use of your personal data

The company may use personal data for the following purposes:

- **To provide and maintain our service**, including to monitor the usage of our services.
- **To manage your account:** To manage your registration as a user of the portal. The personal data you provide can give you access to different functionalities of the services that are available to you as registered user.
- **To contact you:** To contact you by email, telephone calls or other equivalent forms of communication, such as account activation and notifications.
- **To manage your requests:** To attend and manage your requests to us.
- **For sending invoices:** To automatically send invoices to users with paid services, for example the HUB licenses.

We may share your personal information in the following situations:

- **With business partners:** We may share personal information with our business partners to offer you certain support or services.

- **With other users:** When you share personal information or otherwise interact in the public namespaces with other users, profile image and your name will be visible for other users within the same namespace or when u got invited for any namespace.

Retention of your personal data

We will retain your personal data for as long as needed to provide you with the services you have requested. We will retain and use your personal data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Transfer of your personal data

Your information, including personal data, is processed at the company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

All our data is stored and processed within the EU (Schengen countries).

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Delete your personal data and user upload data

You have the right to delete or request that we assist in deleting the personal and user upload data that we have collected about you.

Our services may give you the ability to delete certain personal information about you and uploaded content from within the service.

You may update, amend, or delete your information at any time by signing into your account, if you have one, and visiting the account settings section that allows you to manage your personal information. You may also contact us to request access to, correct, or delete any personal information that you have provided to us.

Please note, however, that we may need to retain certain information when we have a legal obligation or lawful basis to do so.

When deleting your personal data, all device upload data will be separated from your account and stored. Be aware when you delete your personal data, we will never be able to provide you with previous connected devices upload data from the past. We will save upload data for analytics purposes.

Disclosures of your personal data

Business transactions

Law enforcement

We may disclose your personal data to law enforcement or other government officials in response to a valid request or as required by law.

Other Legal Requirements

We may disclose your personal data as required by law or if we reasonably believe that such action is necessary to comply with legal process, protect the safety of any person, or to enforce our agreements.

Security of your personal data

The security of your personal data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

Links to other websites

Our services may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via notifications on our services, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If you have any questions about this Privacy Policy, you can contact us:

By email: info@embion.nl

